



Vlakfontein Farm 161, N1  
Parys District  
9585

GPS Coordinates:  
S 26.46 395 E 27.39 428

info@westvaalresort.co.za | www.westvaalresort.co.za | Reservations: 073 489 1647

**CAMPING CABINS / ENCLOSED CARAVANS**

**August 2021**

UNIT	DESCRIPTION	PAX	CARS	RATE PER NIGHT			MORE INFORMATION
				LOW	MID	HIGH	
Kameelperd	Wooden cabin	6	2	R 750	R 800	R 850	2 sets of Bunk beds: double bed bottom, single bed top
Koedoe	Wooden cabin	6	2	R 750	R 800	R 850	1 Queen bed, 2 sets of single bunk beds
Vlooisrus	Wooden cabin	4	1	R 450	R 500	R 550	1 Double bed, 1 set of single bunk beds
Njala	Wooden cabin	4	1	R 500	R 550	R 600	1 Double bed, 1 set of single bunk beds
Renoster	Wooden cabin	4	1	R 450	R 500	R 550	1 Double bed, 1 set of single bunk beds
Leeu	Wooden cabin	4	1	R 450	R 500	R 550	1 Double bed, 1 set of single bunk beds
Buffel	Wooden cabin	4	1	R 450	R 500	R 550	1 Double bed, 1 set of single bunk beds
Luiperd	Wooden cabin	4	1	R 450	R 500	R 550	1 Double bed, 1 set of single bunk beds
Gemsbok	Wooden cabin	2	1	R 400	R 450	R 500	1 King size bed, which can be converted to 2 x single beds
Blesbok	Wooden cabin	2	1	R 400	R 450	R 500	1 Double bed
Zebra	Wooden cabin	3	1	R 400	R 450	R 500	1 Bunk bed, double bed bottom, single bed top
Bosvark	Enclosed Caravan	4	1	R 500	R 550	R 600	1 Double bed and 2 single beds inside caravan
Eland	Enclosed Caravan	6	2	R 750	R 800	R 850	1 Double & 1 single bed inside caravan, 3 single beds outside

**Please take note of the following:**

All our cabins / enclosed caravans have electricity, but make use of the shared ablution facilities

**Cabins include:** Beds as above, fridge, hotplate, crockery & cutlery, kettle, cookware, basic kitchen utensils

No bedding or towels supplied in cabins / caravans - please remember to bring your own

Units will be inspected upon arrival and departure - all breakages will be paid for prior to departure. NB - R100.00 penalty for dirty dishes

Check in 14h00 - Check out 12h00 (however visitors may remain in the resort until 17h00)

PAX - Maximum number of guests allowed in unit.

Seasons: HIGH - December holidays, MID - Other school holidays & long weekends, LOW - all other dates

## CAMP SITES - ELECTRICITY INCLUDED

DESCRIPTION	UNITS	LOW	MID	HIGH	MORE INFORMATION
General campsite	A18 - A35, B12 - B40	R 250	R 300	R 350	Price includes 1 Tent or Caravan, 4 Guests, 1 Vehicle
Riverside campsite	A1 - A17, B1 - B11	R 300	R 350	R 450	Price includes 1 Tent or Caravan, 4 Guests, 1 Vehicle
Extra guest per night	All units	R 60	R 65	R 70	Maximum total of 6 guests per camp site
Extra tent per night		R 200	R 250	R 300	Campsite prices are per tent / caravan
Day visitors		R 50	R 55	R 60	Per person per day
Overnight visitors		R 100	R 100	R 100	Per person. Day visitors after 7pm are also considered as overnight visitors
Extra vehicle		R 50	R 50	R 50	Per vehicle per day / night
Quad bikes		R 30	R 35	R 40	Bring your own quad. We have an allocated quad track available on the property - USE AT OWN RISK. No driving allowed inside the resort

Campsite prices are per tent / caravan, and not per camp site

Seasons: HIGH - December holidays, MID - Other school holidays & long weekends, LOW - all other dates

Check in 14h00 - Check out 12h00 (however visitors may remain in the resort until 19h00, whereafter overnight charges will be applicable)

50% deposit is payable within 48 hours after your reservation has been made - the balance is payable upon arrival

**Reservations will only be confirmed upon receipt of your deposit - NO EXCEPTIONS**

## DAY VISITORS

DESCRIPTION	UNITS	LOW	MID	HIGH
Adults	Applicable to all day visitors, including cabins, camp sites and recreation areas	R 50	R 55	R 60
Pensioners		R 40	R 45	R 50
Children 6-12		R 30	R 35	R 40
Children under 6		Free	Free	Free
Vehicle		R 50	R 50	R 50

Seasons: HIGH - December holidays, MID - Other school holidays & long weekends, LOW - all other dates

## FACILITIES

Card Facilities on site

Farm-style Convenience shop

Licensed Bar

Take-Aways

Recreation hall available for functions / events

Large swimming pool

Entertainment in season

MORE INFORMATION
Gates open from 7am to 7 pm. Fishing spots can not be reserved for day visitors, but are normally available - overnight guests will get preference though <b>ABSOLUTELY NO LITTERING, NO LOUD MUSIC, NO VIOLENCE AND NO EXCESSIVE DRINKING WILL BE TOLERATED</b>

Favourite Fishing Spot

Safe old-school kiddies playground

Volley ball / Badminton / Basketball ring

Jumping Castle

Field quad bike track available - bring your own quads

Farm Animal Experiences

Mountain bikes welcome

# WESTVAAL HOLIDAY RESORT

We would love for all our guests to have the best possible time at our resort. In order to achieve this, we have to implement The Terms & Conditions set out below, which is there to protect you and your family, as well as others, our environment, and to keep our resort functional.

All visitors will, upon entry, get a copy of Westvaal Holiday Resort's TERMS & CONDITIONS, which they will be required to sign and agree to. Upon signing these rules, you agree to ensure that any guests traveling with you, are also made aware of these rules, and have to take responsibility that they will abide by them.

## Our Terms and Conditions

### INDEMNITY

Westvaal Holiday Resort and its management accepts no responsibility for any deaths, injury or illness sustained or suffered by any person, or theft, loss or damage to any property, occurring within or arising from a visit to the resort howsoever caused and or arising from the use of any facility. In the event that the occurrence of such deaths, injury or illness sustained or suffered by any person, or theft, loss or damage to any property, can be attributed to any circumstances beyond the businesses reasonable control.

Management may strictly limit the number of day visitors and are not obliged to offer reasons for their decision.

## General Terms and Conditions

### ■ RIGHT OF ADMISSION IS RESERVED

- Deposits must be paid and emailed to [info@westvaalresort.co.za](mailto:info@westvaalresort.co.za), within 48 hours after your booking. Any booking not confirmed with proof of payment will be deemed as cancelled by the following day
- Check in after 14h00 and check out at 11h00.
- Units will be inspected upon arrival and departure - all breakages will be paid for prior to departure
- We do not have control over power failures, mechanical failures due to Eskom or weather conditions. We do not have a back-up generator on site.
- Visitors are allowed between 07:00 and 19:00 only and will have to pay the normal Day Visitor rate. Visitors still in the resort after 7pm, will pay overnight guest fees.
- Respect our wildlife. Please do not feed the monkeys. Various snake species like Rinkhals form part of our habitat, please avoid them at all times, Report any sightings to management.
- All equipment is used at your own risk and the resort will not accept liability for theft, damage or injury to any person or personal belongings
- Pets will only be allowed under the conditions set out below, in our "Rules Regarding Pets"
- Adults, please take responsibility for the safety and well being of your children. Please do not leave young children unattended - please accompany them to the swimming pool area, river, park area, ablution facilities, as well as any other areas
- The speed limit on the farm road is 30 km/h, and in the resort 10 km/h. Please respect and value the lives of our children and our wildlife. Anyone exceeding these limits, or who drives carelessly, will be requested to leave his vehicle outside the resort.
- Staff members have specific duties to perform and cannot carry out their duties if hindered in any way. Under no circumstances are visitors allowed to give alcohol to our staff. Staff members accepting alcohol from visitors, will be subject to disciplinary action, so please do not put them in this situation.
- The person that receives and signs these terms and conditions, undertakes to bring it to the attention of all the members of his/her group
- No fire arms or fire works will be allowed
- No eating or drinking is allowed inside the pool. No glass bottles around the pool area.
- Please DO NOT LITTER - bins are provided. Littering will lead to an instruction to vacate the property

- Quad bikes will not be allowed to drive around in the resort - only in the veld
- Abusive behaviour and excessive drinking is not allowed.
- No fires are allowed anywhere but in the fireplaces provided
- No dead branches or trees may be used for firewood. Wood is available at the shop.
- Please respect your fellow guests - NO LOUD MUSIC. The camp site must be quiet from 10pm.
- No bachelor's or any other parties allowed in the resort. We do not allow reservations for accommodation for bachelors parties at all. Special arrangements may however be made for kiddies parties during daytime, and only at a space allocated by management.

## **Other Specific Rules**

### **Rules Regarding Resort Owned Accommodation**

- Please bring along your own towels, linen, heaters and fans. We do not supply bedding - only fitted sheets.
- No mattresses are allowed to be used outside cabins / caravans
- Mattresses which are damaged due to bed wetting, soiling etc., will be charged for. Children are not allowed to use mattresses as trampolines
- The contents of cabins / caravans are not allowed outside, and may not be swapped or moved amongst cabins / caravans
- Please report any kind of damages you find in or outside the cabin / caravan within 20 mins after arrival
- Do not replace breakages with equipment of your own. Please pay the applicable breakage fee at reception - we will replace the items ourselves.
- Dishes not washed before departure will result in a R100.00 penalty
- Fire extinguishers are placed in the cabins for your safety - please do not allow children to play with them
- No smoking inside our cabins or caravans

### **Campsite Rules**

- Staying at our campsite means that you accept and respect our Camping Rules and abide by them. Any violation of our Camping Rules may lead to eviction from the campsite.
- Camping is all about consideration for your co-campers - please treat everyone with the same respect you expect from them.
- Please pitch your tent, caravan, motorhome or camping trailer within the campsite allocated to you. Please do not exceed the designated boundaries.
- No littering will be tolerated. Bins are provided through-out the campsite
- No loud music will be allowed at all. We expect the campsite to be completely quiet after 10pm - this does not only concern music, but also loud conversations. Please bear in mind that the river amplifies every little sound, and especially swearing, can be extremely disturbing to your neighbour. Remember that your tent, as well as theirs, are paper thin.
- No fires will be allowed on the ground - we have electric cabling and waterlines through-out the campsite, and you will be fined if we find any evidence of ground fires. Braais are available in the campsite. Braaing may only take place under supervision of an adult. Do not leave any fire unattended until it has gone out completely.
- Each camper is responsible for his/her own possessions. The management can not be held responsible for theft or damages to any property belonging to campers. If you see anyone suspicious on the campsite, please report it to reception immediately.
- You are allowed to receive visitors, as long as arrangements are made prior to their arrival. They need to pay the applicable day visitor fee, and be out by 7pm, when our gates close. Visitors leaving after 7pm, will pay overnight fees. In peak seasons, they might be requested to park their cars in an allocated parking area.
- Anyone causing damage to our trees, plants, shrubs, fences or camping facilities will be held financially responsible.
- Do not do anything that might spoil the neatness, hygiene or appearance of the campsite. Please leave your campsite and our ablution facilities as you found them, and kindly immediately report any problems to reception or to 073 489 1647.

## COVID-19 Rules and Regulations

### Check In

To protect our guests and staff and to prevent a potentially high-risk person from entering the resort, guests are required to be screened on arrival, which includes:

- **allowing their temperature to be scanned with a thermal scanner**  
If a guest's temperature falls within the normal range and they do not show any symptoms they will be required to sanitise their hands and proceed to check-in.  
If a guest's temperature exceeds 37.5 degrees Celsius and/or they have any Covid symptoms, they will not be allowed to check-in
- **complete and sign a questionnaire**  
By law, every person entering our premises, will be required to fill out this form in full.  
This information will not be shared with third parties, except for the purpose of inspections by the Departments of Health or the Department of Tourism.

### Health and Safety Protocols

Please comply with these regulations, as they are there for your health and safety, as well as that of our other guests and staff.

Just because you're outside doesn't mean you can stop listening to the recommendations of local governments and health officials. Avoid areas that are heavily populated and, if you encounter other adventures, make sure you keep an appropriate distance.

Carry hand sanitizer to ensure you're keeping your hands clean even when running water might not be available.

**Sanitize or wash your hands regularly**

**Always wear a face mask that covers your nose and mouth, whenever you**

- are entering any of our buildings, including the reception area, shop, bar, ablution facilities, etc. Please note that no exceptions will be made - we do have masks available in our shop, should you require one.
- are in close proximity of any staff members, or other guests that do not form part of your household. You may be out in the open air, but safety rules still apply:
- If you're camping with people outside your household, mask up.

When using our swimming pool, or spending time alone as a household, you are not required to wear a mask, but you should still keep a safe distance between yourself, and guests not forming part of your household.

### Maintain social distancing

The guidance on physical distancing applies on campsites just as it does in other shared spaces. This means you will be expected to maintain a safe distance from other campers, not forming part of your household. Please keep a distance of 2 meters between yourself and other campers, or staff, at all times.

**Avoid touching** your eyes, mouth and nose, as well as high risk surfaces

**Sanitize, sanitize, sanitize!**

### Rules Regarding Pets

Smaller breed pets are welcome, but only under these strict rules:

- Doggy's inoculations MUST be up to date - bring along his / her inoculation certificate - NO exceptions! This is for your own doggie's safety, as well as those of others.
- Doggy must not disturb other guests - if this happens, we might need to ask doggy to be taken home.
- Clean up where they mess, or you will be fined. No one appreciates stepping in doggy-doo!
- Doggy must be kept on a leash while outside

## Reservation and Cancellation Policy

A 50% deposit within 48 hours after making a booking, secures your reservation. If your deposit is not received within this time, your reservation will be cancelled by our system.

### Refunds:

On cancellation by guests, the following policy prevails:

- **31 Days or more** – Guests forfeit 10% of full Reservation Value, or have the option to make a change to the reservation date once
- **7-31 Days** – Guests forfeit 50% of full Reservation Value, or have the option to change their reservation date once.
- **Less than 7 Days** – Guests forfeit 100% of full Reservation Value
- **No Show / Early Departure** – Guests responsible for full Reservation Value

Visitors who are instructed / requested to leave the resort due to misbehavior i.e. not adhering to the rules of the resort, will forfeit 100% of full Reservation Value

All refunds are subject to re-letting of units - refunds will be at management's discretion.

### ***On a personal note...***

This pandemic has left not one of us untouched, whether it was the loss of a loved one, our own health, our income, our freedom, sanity, or even just being able to say our final goodbye to a loved one...

For us, here at Westvaal, it was no different. As with many other businesses, recovery from this pandemic will not be instant. After returning from 16 years of renting out our resort, we are finding ourselves constantly fixing, replacing, upgrading, improving, adding and maintaining.

In a very short space of time, we had to rebuild and stock our shop and our bar, replaced a lot of equipment, and implemented all required COVID-19 regulations for the health and safety of our guests.

While we are working effortlessly to ensure that our guests feel welcome, safe, and happy, we would like to ask from you to be patient with us, as it will take some time for everything to return to normal, and for us to bring our resort up to the standards that we would love to provide.

We welcome your feedback, and invite you to contact me directly, should you have any suggestions, complaints or compliments. While we will definitely look at all feedback, it might not be possible to implement all suggestions. Your ideas will add valuable insight into what our guests would like, and will definitely help us prioritize our TO DO list.

We are very positive about the future, and look forward to welcoming you at Westvaal.

*Charéne van der Westhuizen*